BEFORE THE PUBLIC UTILITIES COMMISSION OF NEVADA

Investigation into Northern Nevada power outages that)	
began on December 30, 2022.)	Docket No. 23-01018
)	

PROCEDURAL ORDER

The Presiding Officer in this Docket makes the following findings and conclusions:

- 1. On January 3, 2023, the Public Utilities Commission of Nevada ("Commission") opened an investigation, designated as Docket No. 23-01018, to investigate the power outages that occurred in Northern Nevada beginning on December 30, 2022.
- 2. This matter is being conducted pursuant to the Nevada Revised Statutes ("NRS") and the Nevada Administrative Code ("NAC"), Chapters 703 and 704.
 - 3. On January 3, 2023, the Commission issued a Notice of Investigation.

A. Power Outages

4. On December 30, 2022, upwards of 70,000 customers in Northern Nevada experienced power outages. As of January 3, 2023, service had yet to be restored to approximately 8,000 customers in Northern Nevada.

B. Procedures

- 5. The following procedures are hereby established:
 - a. On or before WEDNESDAY, JANUARY 11, 2023, at 2:00 p.m., Sierra Pacific Power Company d/b/a NV Energy ("SPPC") shall file a report addressing, at a minimum, the following questions pertaining to the power outages that occurred in Northern Nevada, beginning on December 30, 2022:
 - i. How many outages occurred?
 - ii. What types of outages occurred?
 - iii. What were the causes of the outages that occurred?
 - iv. What was SPPC's plan to restore service? Did that plan change between when the initial outages occurred and the final outages were resolved? If yes, explain how and why that plan evolved.
 - v. How many crews did SPPC dispatch to restore service?
 - vi. How has SPPC communicated with affected customers?

- vii. What communication has SPPC had with government officials?
- b. If any information pertaining to the ongoing outages is not yet available to SPPC, SPPC shall identify the needed information and submit a supplement to the report as soon as possible.
- c. Interested parties and members of the public may file comments and/or questions pertaining to SPPC's report to inform future Commission actions.
- d. Upon reviewing SPPC's plan and filed comments, the Commission will take further action as needed.

THEREFORE, it is ORDERED:

1. The procedures set forth in paragraph 5 are adopted.

By the Commission,

HAYLEY WILLIAMSON Chair and Presiding Officer

Attest:

RISHA OSBORNE

Assistant Commission Secretary

Dated: Carson City, Nevada

(SEAL)

